



Link Worker Job Description and Person Specification

Job Description

Job Title (grade):	Link Worker
Location:	Newcastle upon Tyne
Responsible to:	Link Worker Coach or Psychosocial Link Worker
Pay:	£18,500 per annum pro rata

Job Purpose

To empower and improve the health and wellbeing of people living with long term conditions; facilitating self-management of their long term conditions; and building social capital, connections and resilience.

To develop working partnerships and knowledge of voluntary and community agencies and activities available to support healthy behaviour change and signposting opportunities.

To develop working partnerships and knowledge of relevant statutory, primary care and non-traditional care organisation's, and pathways of referral/eligibility criteria into them in order to support healthy behavior change and to make successful signposts or referrals based on individual need.

To work in partnership with GP Practices and Health Care teams to encourage and support the development of lasting behaviour changes that underpin improved mental and physical wellbeing.

To participate in record keeping to identify individual achievement and monitor the effectiveness of the service.

Principal duties and responsibilities

1. To assist in maintaining a source of information on resources, activities and contacts appropriate to people with long-term conditions and actively seek new opportunities to add to this.
2. To take referrals for the service.
3. To engage in promotional opportunities and to engage in discussion with health care professionals to develop new pathways and to encourage referrals into the service.
4. To engage in personalised, goal setting with people who have long-term conditions.



5. To motivate, encourage and support individuals to achieve the goals identified in their goals.
6. To ensure effective and appropriate written, verbal and electronic communication within the team, with service users and external agencies.
7. To collect data to monitor and evaluate individual progress and service performance and to maintain patient confidentiality in line with guidance provided.
8. To signpost clients to appropriate service and support agencies according to their goals, and to recognise the limits of a social prescribing service in supporting Long Term condition management and behaviour change.
9. To engage in supervision and training with an active commitment to personal development.
10. To contribute to the implementation and monitoring of all policies, procedures and systems as they relate to service delivery.
11. To undertake any reasonable duties/responsibilities required to meet the needs of the service. With a flexibility to work weekend and evenings if required.

This job description is not intended as an exhaustive list of duties and responsibilities of the post, but reflects the key areas involved. It will be subject to review and amendments in line with developing service needs.

See competency frameworks for skillset and mindset required for the role.